

PERSONAL

Name
Ivo Lammers

Address
Vrouwjuttenhof 12
3512PM Utrecht

Phone number
0622334455

Email
voorbeeld@hotmail.com

SKILLS

Customer skills	★★★★
Inventory	★★★★
Leadership	★★★★
Finance	★★★★

INTERESTS

- Culinary food
- Wine
- Crossfit
- Festivals

LANGUAGES

Dutch	★★★★★
English	★★★★
French	★★★
German	★★

IVO LAMMERS

I eat, sleep, and breathe hospitality. Ever since I remember, I have wanted to work in hospitality. My passion started growing up working in my parent's restaurant. I have strong social skills and a colloquial attitude towards my guests. However, I can be authoritative as well, when the situation asks for it.
After working many years in a management role in the vibrant nightlife of Utrecht, I'm now looking forward to taking the next step in my career. My ambition is to work in a similar management role in the high-end hospitality industry.

WORK EXPERIENCE

Jan 2014 - Aug 2019
Bar manager
Club Poema, Utrecht

In my role as bar manager, I am responsible for the everyday management of our team. I am the first point of contact for employees, suppliers and other stakeholders. My key responsibilities include;

- buying, supplier management and price negotiations
- monitoring safety and regulations
- planning and supervision of employees
- organisation and management of events

Jan 2011 - Jul 2013
Bartender
Kafé België, Utrecht

Independent working bartender and waiter. After a year my responsibilities were expanded to;

- Daily cash register closure
- Planning of personnel and making work schedules
- Onboarding process of new staff

Sep 2008 - Jul 2011
Waiter
De Goede Gooier, Blaricum

EDUCATION AND QUALIFICATIONS

Aug 2017 - Aug 2019
Oenologist
Wijnacademie, Maarn

Apr 2019 - Apr 2019
Emergency response officer
Stichting Horeca Onderwijs, Utrecht

Sep 2018 - Sep 2018
Dealing with agression
Stichting Horeca Onderwijs, Utrecht

Recognizing different forms of aggression. Supervising safety and regulations. Interventions and legally applying force.

Sep 2004 - Jun 2011
Manager/Entrepreneur in hospitality
ROC Midden Nederland, Nieuwegein

CERTIFICATES

2019 — **Emergency response officer**

2018 — **Dealing with aggression**

REFERENCES

References available on request.